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### ***Press Release***

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## **Fresno County Public Library Warns of Library Phone Scam**

The Fresno County Public Library would like to shed light on a phone scam that is affecting the residents of Fresno County. There have been reports from the Arvin and Mendota area indicating residents are receiving calls from the Library. Caller ID appears to show that these calls are from the local community branch, but are actually originated from another source and the messages are in reference to fines owed.

The Library will never call customers to collect fines. Automated calls are generated only to inform customers that their library materials are ready to be picked up and only if that is the selected method of communication indicated by a customer. All legitimate fines and fees can be paid directly at your local library or at the County of Fresno, Revenue Collections Unit in downtown Fresno, but never via phone solicitation.

Mass phone scams are not uncommon and do not represent any breach of data of the Library's customers' information. The Library strongly advises that if you receive a call of this nature, please get as much information as you can and contact your local law enforcement agency.

"The Library has taken precautionary measures to ensure the safety and well-being of our customers, and will proactively work to protect their privacy," states Laurel Prysiazny, County Librarian.

For more information about the Library please call (559) 600 – READ (7323) or visit our website, [www.fresnolibrary.org](http://www.fresnolibrary.org).

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